

Holland Casino Digitaal: a new challenge



- * Decree 2006/7 by the Minister of Justice
“Betting and Gaming via the Internet”
- * Art. 2.1 of decree
“The foundation (= Holland Casino) is granted a licence for a period of three years, starting on....., until..... to organize betting and gaming via the internet”

Key issues of the decree



- * Dutch market
- * Compliance
- * Fair, safe and reliable
 - . including Responsible Gaming Policy
 - . certified games by governmental approval
- * In- and external supervision
 - . The Netherlands Gaming Control Board
 - . De Nederlandsche Bank
 - . Special assigned commission



- * Important:
 - . Identification (Provision of Services) Act (WID)
 - . Disclosure of Unusual Transaction Act (MOT)

- * Offline registration and identification
 - . In person, according to WID
 - . Office of Holland Casino, or
 - . A “third” party
 - . That falls under MOT and WID
 - . Contractual agreement
 - . Contract approved by De Nederlandsche Bank
 - . Holland Casino responsible

Compliance/Registration & identification



- * Player receives an unique code from Holland Casino after verification of identity and age
- * Holland Casino keeps records of identification, including copy of document
- * One game-account per player
- * Only if 18 years or up
- * Dutch bank account

Spending and play limits



- * **Obligation: spending limit and play limit**
- * **Changes: no more than once a week (168 hours)**
- * **18 – 23 years: max. play limit is € 100 a week**

Responsible Gaming Policy



- * Same as in the brick-and-mortar sites

- * Key-issues:
 - . Registration and identification
 - . Spending and playing limits
 - . Entrance ban
 - . Entrance limitation
 - . Monitoring parameters (changes in behavior):
 - . Increase of spending limit
 - . Attempt to accede play limit
 - . Extreme losses within specified period
 - . Frequency of play

- * Additional RGP-measures



- * Log all player and transaction information
- * All withdrawals to the players personal one registered Dutch bank account
- * All money transfers regarding to MOT
- * Secured payment systems
- * Bank guarantee
- * Protection credit card chargeback risks



- * Complete IT-environment ISO17799 certified
- * Security organization and operation (Fraud & Collusion)
- * Access Management System (RBAC) user-ID, password and RSA-key
- * All data transports encrypted
- * Protection (firewall, DDoS, IDS, anti-virus etc.)



Thanks for your attention!

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